

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No. 1:11-cv-211

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

This summons for (name of individual and title, if any) Portfolio Recovery Associates, LLC
was received by me on (date) 09/24/2011.

☐ I personally served the summons on the individual at (place) _____
on (date) _____; or

☐ I left the summons at the individual's residence or usual place of abode with (name) _____
_____, a person of suitable age and discretion who resides there,
on (date) _____, and mailed a copy to the individual's last known address; or

☒ I served the summons on (name of individual) Nancy Mahlmann, Legal Intake Clerk, who is
designated by law to accept service of process on behalf of (name of organization) Portfolio Recovery
Associates, LLC, 140 Corporate Blvd., Norfolk, VA 23502 on (date) 09/26/2011; or

☐ I returned the summons unexecuted because _____; or

☐ Other (specify): _____

My fees are \$ _____ for travel and \$ _____ for services, for a total of \$ 0.00.

I declare under penalty of perjury that this information is true.

Date: 09/26/2011



Server's signature

Ryan Rodriguez, Special Process Server

Printed name and title

4020 Thomas Jefferson Drive
Virginia Beach, VA 23462

Server's address

Additional information regarding attempted service, etc:

United States District Court

CERTIFICATE OF SERVICE

Kimberly Hoenecke

Plaintiff(s)

vs

Case No.: 1:11-cv-211

Zwicker & Associates, P.C., et al

Defendant(s)

The undersigned being duly sworn, states:

I am over the age of 18 years old and not a party in the above named entitled action.

I MADE SERVICE OF: Summons and Complaint

SERVICE ON: Portfolio Recovery Associates, LLC

ADDRESS: 140 CORPORATE BLVD, Norfolk, VA 23502

DATE SERVED: 09/26/2011 **TIME SERVED:** 10:10 AM

(XX) SUBSTITUTE SERVICE (BUSINESS)- DELIVERED TO PERSON FOUND IN CHARGE OF USUAL PLACE OF BUSINESS OR EMPLOYMENT DURING BUSINESS HOURS AND GIVING INFORMATION OF ITS PURPORT.

Nancy Mahlmann, Legal Intake Clerk

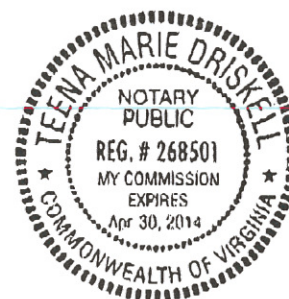
I declare under penalty of perjury that the return is true and correct.


Ryan Rodriguez
Driskell Services, Inc.
508 S. Independence Blvd.,
Virginia Beach, VA 23452
757-961-6961

Date September 28, 2011

SUBSCRIBED AND SWORN To before me a notary public, 09/28/2011
In the City of Norfolk and the Commonwealth of Virginia.


Teena Marie Driskell, Notary Public
Commission#: 268501
My Commission Expires: 4-30-2014




**AUTHORIZATION TO SIGN FOR DOCUMENTATION & RECEIVE SERVICE OF PROCESS
FOR**

DOCUMENTS ADDRESSED TO PORTFOLIO RECOVERY ASSOCIATES, LLC
This notice hereby authorizes the following individuals to receive and assign for packages related to business matters pertaining to Portfolio Recovery Associates, LLC:

| | | |
|-------------------|---|------------------------------------|
| Nancy Mahlmann | - | Legal Intake Clerk |
| Phyllis Lowder | - | Legal Records Manager |
| Donna Edmonds | - | Legal Projects Manager |
| Keith McGurgan | - | Associate Counsel |
| Brian Pearson | | Disputes Counsel |
| Steve Zahn | - | Litigation Counsel |
| Franci Ware | - | Compliance Counsel |
| Jeff Sanborn | - | Corporate Counsel |
| Shawn Martin | - | Associate Counsel, Finance |
| Donald Redmond | - | Senior Counsel, Government Affairs |
| Christopher Lagow | - | Senior Counsel |

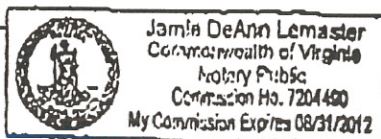
This notice also provides written authorization to the individuals listed above to sign and receive service on my behalf if I am unavailable to personally do so.


Judith S. Scott
Member's Representative
Portfolio Recovery Associates, LLC
140 Corporate Boulevard
Norfolk, VA 23502

COMMONWEALTH OF VIRGINIA
CITY OF NORFOLK, to wit:

On this 11 day of March, 2010, before me appeared Judith S. Scott, who executed the foregoing authorization to receive service of process and acknowledged to me that she executed and delivered the same as Member's Representative and Registered Agent of Portfolio Recovery Associates, LLC.


Notary Public



My commission expires: